

As of Monday March 16<sup>th</sup>, we canceled all our routine eye exams for the next two weeks. The CDC has recommended that all routine eye care be deferred until further notice, in order to slow the transmission of COVID-19 pandemic through our community.

Please be patient with us as we navigate through this difficult time for all of us. However, we want all of our patients to know that we are still available to help in any way possible. So rest assured that we are still available for all urgent and emergency issues during this challenging time.

Here are some changes that we have in place:

- 1) If you had any appointments set for the next two weeks, they have been canceled and our staff is communicating with you to put you on a waiting list. You will be the first to get an appointment once we open up the schedule.
- 2) If you need any contact lenses or to replace your glasses, please call us to order and we can ship them to you directly. We can extend your contact lens prescription if you are out of contacts for now so please let us know.
- 3) If you are running out of medication eye drops, please contact us and give us the pharmacy of your choice so we can call in your order.
- 4) If you have an issue or an ocular emergency and would like to talk to Dr. Zhublwar, please call us or text us and she will call you as soon as possible. She can even schedule Facetime or Skype if need be.

We must all do our part during this period of social distancing and self isolation to reduce the spread of COVID-19.

Here are some important numbers:

Office phone number: 510-581-1430

Office text number: 510-858-2551

Office email: [info@theoptometrycenter.com](mailto:info@theoptometrycenter.com)

Please keep us informed of any changes to your contact information so we can better communicate with you.

Stay safe and take care!

-The Optometry Center